



Waterside Gymnastics Club

Complaints and Grievance Procedures

The Club encourages an open policy at all times. Concerns or complaints will hopefully be dealt with by communication between Parents/Guardians, Gymnasts, Coaches and Welfare Officers.

As a club affiliated to British Gymnastics (BG), Waterside Gymnastics Club is bound by the BG procedures for complaints, disciplinary issues and membership suspensions and expulsions.

If you do have any concerns regarding any aspect of the Club please speak to your child's coach at the earliest opportunity in the first instance.

All formal complaints should be directed, in writing, to the Club Chairperson.

The Club has a complaints procedure and all formal complaints will be considered in line with this procedure. The full version of the procedure is available in the gym and can be viewed on request.